



Winter 2016

"Tradition with Vision"

Talk of the Town

Town of Yanceyville Newsletter

Town Manager's Message

I would like to welcome to the Town Ms. Kamara Graves as the new Assistant Town Clerk. I would also like to inform all water customers that starting in January late fees on water bills will be calculated by a percentage of your bill (15%) instead of as a fixed rate (\$10). This change makes it fair to all customers because it's based on the amount of water used and not a flat rate.

May peace, joy, hope, and happiness be yours during this Holiday Season and throughout the New Year. Please feel free to contact me (Brian Collie) about Town needs, questions, or concerns by phone at (336)694-5431 or by email at townmanager@yanceyvillenc.gov.

WINTER WATER TIPS

When cold weather arrives in Yanceyville, what can you do to protect your home and property from freezing temperatures?

- Disconnect and drain outdoor water hoses, then store them indoors for future use next spring.
- Cover outdoor faucets with styrofoam faucet covers (available at hardware or home improvement stores) or wrap faucets with heavy cloth covered by plastic.
- Wrap pipes located in attics or garages with heat tape or cover them with pipe insulation.
- Locate your emergency master shut off valve so that you can quickly shut off the water to your house if any pipes happen to freeze and burst while they are thawing.
- Open cabinet doors under sinks to allow warm air into the area around interior pipes.
- Set indoor faucets to drip slowly. The slow movement of water in the pipes will prevent solid freezing.
- If you will be leaving town for an extended period of time, ask a close neighbor or friend to check on your property every few days.
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- If water pipes become frozen, let them thaw naturally by exposing warmer air to the pipes. Never try to thaw pipes using hair dryers or other forms of heat!
- Any house or business that is totally vacant should be "winterized" – which is turning the water off at the meter and then opening all faucets on the property to drain the pipes. Turning water meters on/off can legally only be performed by Town staff so contact us to fill out a disconnect form. (336)694-5431 or utilitiesnh@yanceyvillenc.gov.



FREE Wireless Internet connectivity is available in Downtown Yanceyville, and we are in the process of extending its service area.

Look for the "Yanceyville WiFi" network on your laptop, smart-phone, or tablet, and enjoy!

Backflow Prevention:

Safe drinking water depends on the proper flow of water within a water system. Backflow is caused by a reversal in the flow of liquids within a piping system that can allow drinking water and contaminants to mix. Backflow can cause overflows in sinks, toilets, or bathtubs. It is the property owner's responsibility to install the correct backflow prevention device to prevent this from occurring. More information is available by calling 336-694-5431.

Contact Numbers:

Municipal Bldg/Public Works	336-694-5431
Water Treatment Plant	336-694-4227
Emergency	911
Sheriff's Department	336-694-9311
Domestic Violence Shelter	336-694-5655

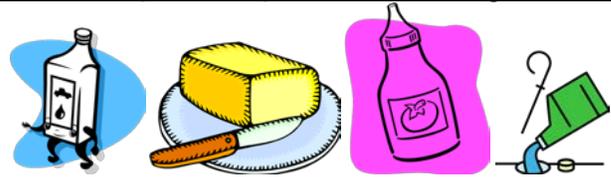
For Water or Sewer Emergencies during the night or weekend, please call 336-694-9311

WHERE DOES FATS, OILS, AND GREASE COME FROM

A byproduct of cooking, fog comes from meat, fats, lard, oil, shortening, butter, margarine, food scraps, sauces and dairy products. When washed down the drain, fog sticks to the insides of sewer pipes. Over time, fog can build up, block entire pipes and lead to serious problems.

TIPS FOR HANDLING FOG

- Separate your fats, oils, and grease and pour into a container and dispose with your solid waste
- Solidify thin, liquid fats with absorbent materials such as kitty litter or coffee grinds before disposing in the garbage
- Do not pour down your drains.
- When boiling meats or any fats, cover the drain with paper towels to filter the fats and prevent them from entering your drains.
- Wipe out greasy pots and pans before rinsing.
- Recycle used motor oils. Most service stations will accept up to 5 gallons of used motor oil at no charge
- Do not dump any oils, grease, or fats into the streets or storm drains



Town of Yanceyville
P. O. Box 727
Yanceyville, N. C. 27379

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